## Shipping from Panama to Cartagena, What to do in CARTAGENA

#### www.pawsontour.com

January 2014

This document is most helpful to people shipping with Seabord Marine. Certain things apply to SM only, other things apply to all shipments. Also, this description is how WE did it. There are many ways leading to Rome, once the ship had arrived in Cartagena, we got the car out of the port within a few hours whereas we had heard from people who took several days! This process seems to be very individual and complications can always occur.

#### Day 1 in Cartagena

#### 1 Inquire about freighter

BEFORE doing anything else, you need to find out if the freighter has left the port in Colon. The name of the vessel is marked on the BoL. I called Seabord Marine in Cartagena directly:

http://www.seaboardmarine.com/SML/ContactUs.aspx?CountryCode=CO

But it is easier to get the information from your agent, sending you an email or calling you as soon as the vessel left Panama. The agent will also have the info of when exactly it will arrive in Cartagena.

#### 2 Visit Seaboardmarine

#### **Needed Copies:**

-The people of SM made all the copies needed

#### **Needed originals:**

- -Passport
- -Bill of Landing from Panama

As soon as the ship has left the port in Colon, you can retrieve the Bill of Landing Original from SM. Opening hours 8am to 11am and 2pm to 5pm. Of course it is advisable to be there early.

Take a cab or a motorbike (which is by far the cheaper option!) and tell them you want to go to 'Muelle el Bosque'. That is the port where SM containers dock. A cab from the airport to the Muelle cost me 10'000COP, the motorbike charged only half of that price, 5'000COP!!!

If you reside downtown, count on paying 5'000 to 8'000COP for a regular taxi. The drivers are not known to be the friendliest on earth; negotiate on the price beforehand or take the next cab- there are a lot of them around!

That's what the entry to the port area 'Muelle el Bosque' looks like:



Right now, you don't enter, you access the SM office from outside.

You keep walking down the street to the left until you reach the little white building on the following picture. This is the SM office. Of Course, no signs!



Here I told them I wanted to get the original BoL. You receive 3 originals per vehicle. Only one of these will have the SM stamp on it, it is the most important one!!

IMPOTANT: ALL data MUST be correct!!!! My shipping partner had a wrong car number and a wrong VIN on it! Luckily, we could show them a BoL from Panama and they agreed to correct this mistake.

Also ask when the freight is unloaded and when you can arrange a date with the inspector (point 3). This date is VERY important! In case the container is not unloaded when the inspector gets there, you lose a massive amount of time!!!

Our ship arrived at 11pm and the container was unloaded in the morning. They work 24/7!!! From this moment on, you have exactly 3 days to empty the container, if you do it later, you pay extra!

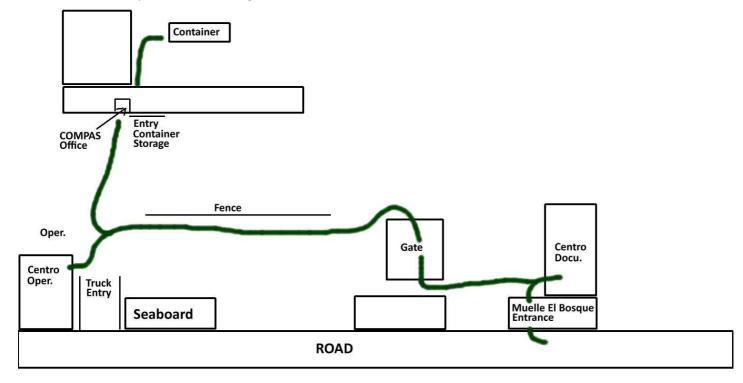
#### 3 Visit Document Office or Operations Office

Contrary to other ports in Cartagena, you still don't need a helmet, a reflector vest or life insurance- but things change fast... so in case it changes, remember to take your vest out of the car in Panama!

#### Needed:

- -Working shoes
- -Long pants
- -ID, drivers license etc.

In case SM cannot inform you when the container will be ready, you can go check at the Document or Operation Office. I marked the pedestrian trail in green.



Give them an ID in order to receive an Entry Badge. There are 2 security zones. Centro de Documentacion is in zone 1. Centro de Operaciones (operation center) is in zone 2. You will have to tell them where you are going before they let you in. You cannot access zone 2 with a zone 1 badge and will have to exchange it at the entrance at Muelle el Bosque.

I went to Centro de Documentacion (document center), zone 1, where a very nice lady on the left side (Step 1) took the BoL, made copies and checked the computer for the arrival time. She told us the container would be ready the following early morning and that she will prepare all the paperwork for us.



In case the lady is not as nice to you :o) you will have to walk to Centro de Operaciones (get zone 2 badge before) and ask there. In case all goes well, go to point number 5.)

# 4 Centro de Operaciones (only applies if the above step fails and you still need to know when the ship arrives!)

#### Needed:

- -Working shoes
- -Long pants
- -ID, drivers license etc.

I did not have to come here, but was told they check your backpack etc. There are no cameras allowed in there!



IMPORTANT: I was nicely told that cell phones are allowed in this area, but you are not allowed to use it in zone 2. Probably because of risk of accidents. I took theses photos in the hidden...

Coming out of the gate, turn left and walk along the LEFT side of the fence! It is not allowed to walk where the motorbike drives!



Also on the picture, next to the Centro de Operaciones, is the area for trucks and the scales. On the right (container storage) is the place where you meet the inspector.

Upon return you get your ID back when you hand in the badge

#### 5 DIAN

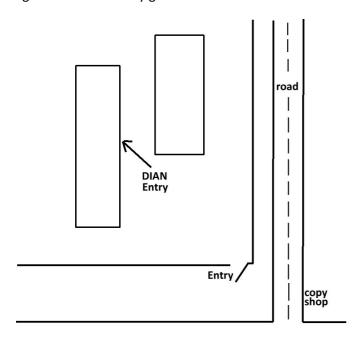
#### Needed:

-the date on which the container is ready to be unloaded

#### **Copies:**

- Passport (I took copies of the personal data page PLUS the page with the entry stamp)
- title

Finally, you can visit the slowest office in Cartagena. DIAN is in the so-called Manga area. We had time to kill, so we walked, it took us 45 minutes. If you take a cab it will cost you 5'000COP. All taxi drivers know DIAN and will drop you right at the area entry gate.



Just opposite is a copy shop, in case you need more copies- that's the place and time to do it! Doesn't cost a fortune, so make enough for the next couple of days, too.

After that, you cross the street and walk towards the buildings on the left. You need to go to the second one, like it is shown on the picture above. You enter the waiting room and tell the security person that you are here for the 'Importacion Temporal de mi vehiculo'. Take a seat and enjoy the cool air :o)

After a while you are being fetched by the responsible person and go to their office. There, you fill in the 'Formulario de Importacion Temporal de Vehiculos' and hand in the copies of passport and title as mentioned above.

Here is the form so you know what to expect; you only have to fill in the top part and sign at the bottom right.

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The black part is filled in by DIAN and at the end it is signed by the inspector and the chief inspector on the day of inspection.

The official will ask you on which day the container will be ready for inspection. Tell them the date you received under points 2-4.

#### IMPORTANT: make sure the container is READY when the inspector arrives!

These are all the preparations you have to make after the ship with your car has left Panama; now enjoy the time being until it is time to unload.

### Day 2 in Cartagena

#### 1 Unloading the Container

As early as 7:50am, we passed the gate of security zone 2 walking towards the 'Centro de Operaciones'. Before reaching the building, I was told to go to the other side to the so-called container hall (also marked on the drawing under point 3). This is the view of the container hall:



There, I encountered a few containers and the inspector. Greet and inform him that your car is in the container. You then walk into the container hall and go to the COMPAS office on the left.



You tell them you are here to collect your car. I had to sign a few documents and received the following:



Somebody then accompanied us to the container behind the hall. They then open the container (even though the container seals were already torn...?!?) and the port workers take off the tie downs. You can now drive the car out yourself: (o) (our keys hung on the rear mirror!!?!?) IMMEDIATELY check if there is any damage to the car!! Park it where you are told and open the hood. Wait till the inspector comes; it took no more than 10 minutes for him to step out. He checks the VIN and hands you the signed import permit and the IMPOTANT 'levante' (permission to take the car) where you should again check all data! Sign, and that's it!

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Keep all documents together, it is very easy to lose track of everything. Lock your car and walk back to the 'Centro de Documentaciones' to pay the port fees.

#### 2 Port fees

Needed:

#### -Cash

Here, you will again meet the nice lady from point 3 (Step 1). She will hand you the bill, which you have to pay at Bancolombia on the left hand side. This is a picture of said bill (together with the receipt from the bank). On the top right of the bill, you see the individual bill number, which in my case was CTG0060709.



In the Bancolombia, you say you'd like to pay a bill. You will then receive a form to fill in:



The 'numero de cuenta' is indicated on the counter window of STEP 1. Under Concepto, you fill in the individual bill number and behind it the amount of money you have to pay. Depending on size of the car, you will pay more or less money here. Pay, take the receipt and go back to the lady, who then sent us to a counter way back, where we had to sign some documents and receive some more at another counter. Everyone was very friendly, they will tell you where to go and what to do!



This is the export permit; it is an important document which you will need for the next step:

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Fill in license plate, name, passport number and sign. That was it!

Go back to your car and sort the ton of paperwork :o)

#### 3 Drive out

Right where I unloaded the car, I had to show the export permit and some other documents. He signed and stamped the export permit and hands it back to you before we could leave! :

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Get into your car and drive out way on the other side past the two 'Centro de Operaciones and Documentacion'. There is a huge exit and some scales where you- for the last time- have to show all documents. You get some more stamps and you are OUT!!!

IMPORTANT: Don't forget to retrieve your ID at the Muelle el Bosque Gate!

#### 4 Car insurance

Needed:

- -DIAN document
- -take all documents you have
- -copies can be made at the insurance place

It's up to you if you want to park your car at the port and take a cab to get insurance, or drive into town yourself and get insurance. However, in Colombia it is **mandatory** to have one!

We risked driving into town and parked here: N 10.42320° W 75.54477° (2000Pesos/h) or here: N 10.42476° W 75.54606° (3000Pesos/h, closer to city center). It is not far by foot.

Take the 'Importacion temporal' and the copies (just take all of the documents and copies) and get insurance at SOAT. SOAT is on the second floor of the building you find here: N10.425254,W75.547974 Also, there is a copy shop on the first floor!

We paid 154'000 COP for 3 months; this depends on the car, size, number of cylinders etc.